TRANSNET NATIONAL PORTS AUTHORITY
INTEGRATED MANAGEMENT SYSTEM (IMS)
POLICY COMMITMENT STATEMENT

Transnet National Ports Authority ("TNPA") provides port infrastructure, real estate, and marine services at the eight commercial seaports in South Africa. TNPA's core functions include the planning, provision, maintenance, and improvement of port infrastructure; and the provision of marine-related services, port services, and navigation aids to assist the navigation of vessels within port limits and along the coast, as well as property management and real estate functions.

TNPA's core functions in terms of the National Ports Act No 12 of 2005 are landlord, controller of Port services and facilities, change agent, controller of ports navigation, coordinator with other state agencies, marketer, and administrator.

TNPA has developed and implemented an IMS that forms an integral part of the core business. We are committed to **providing excellent service** to our customers in all eight commercial Ports across the port system. This is done to **competitively grow our business**, enhance efficiency of South Africa's logistics system and thereby contribute to economic vibrancy.

The IMS is established, implemented, and maintained following the recognized best practices that will enable us to:

- Incorporate and comply with applicable **legislation, regulations, codes, standards, protocols, best practices, and stakeholder requirements** to which we subscribe to achieve our business objectives;
- Set and achieve **objectives and targets** that address significant enterprise-wide **strategic, tactical, and operational risks, opportunities and mitigate the consequences** thereof;
- Proactively implement **waste and pollution prevention strategies to prevent environmental degradation and protect the environment**.
- Continually promote the prudent and **sustainable** use of **energy and natural resources**;
- Provide **quality services** to meet the customer's requirements;
- Provide a **safe and secure environment** for our employees and stakeholders;
- Co-operate with all organs of state and maintain intergovernmental relations in line with Chapter 3 of the Constitution;
- Carry out our business in a manner that **protects our assets and information** and **prevents injuries and ill health** of our employees and stakeholders;
- Promote **safe operational principles** during operations to minimize occurrences of safety incidents;
- Strategically **source our contractors** through fair, equitable, and transparent processes;
- Provide **socio-economic development** as a good corporate citizen;
- Promote **food safety practices** in our food preparation and handling environments;
- Ensure **proficiency preparedness** to deal with and **effectively recover** from any **emergencies**;
- **Develop, train, and manage our employees** through inspirational leadership, provide the necessary **organizational information, knowledge, and resources** to achieve the intention of this policy commitment statement;
- **Communicate, engage, provide support and appropriate information** to relevant stakeholders to build relationships based on care, openness, mutual trust, and involvement as well as promote an IMS risk awareness culture;
- Allocate **responsibilities and accountabilities** for meeting the requirements of the IMS Policy Commitment statement;
- Drive an **integrated assurance management programme** to ensure continual improvement of the IMS.

The IMS Policy Commitment Statement shall be **reviewed every three years or as circumstances dictate** to ensure that it remains **current and relevant**. Our progress on the achievement of the policy commitment statement shall be reported in the relevant Governance Structures. Transnet National Ports Authority recognizes its accountability for the IMS; all employees including contractors and **other stakeholders** have an important role to play in delivering on the commitment set out in this Policy Commitment Statement.

TNPA Chief Executive

13 May 2024
Date